

JANUARY 2013

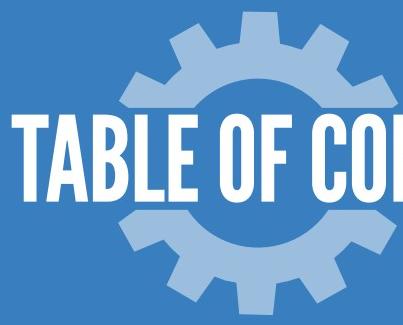


MISSOURI  
DEPARTMENT OF

## LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR



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January 2013

## UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **To be announced in March.**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$594,893,822.59**

Trust Fund Balance: **\$37,953,669.63**

Number of Employers in the Shared Work Program: **423**

Number of Affected Employees in the Shared Work Program: **32,170**

## SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in January: **645**

SIF Balance (as of last day of January): **\$7,508,968.35**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$0**

Average Cost Paid on New PTD Claims: **\$0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in January: **107**

First time payments which were due but held in January: **\$2,005,979.28**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in January: **772**

Total Amount of 1st Payments which were due but held in January: **\$25,434,926.66**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,146**

## WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$902,272**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$72,000**

Number of Missouri Miners Trained: **559**

Number of Hazards Found at Missouri Mine Sites: **100**

Number of Miners Assisted by Hazards Removed: **761**

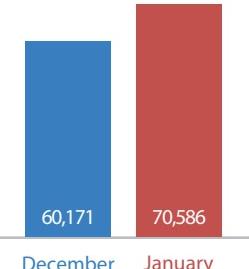
# DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

## CALLS ANSWERED



## CALLS IN QUEUE

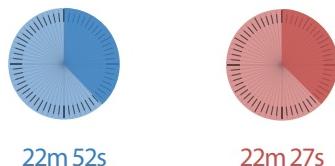


## AVERAGE TIME CALLS IN QUEUE



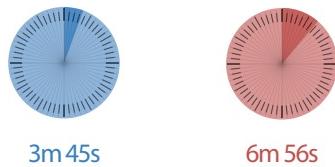
Line to speak with a representative to file a new or renewed claim.

## Help



Line to speak with a representative about a question or issue with their claim

## Priority



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

## CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

### State New Hire Overpayment Cases due to Crossmatch

Dec. 459 / \$164,112.45 Amounts    Jan. 489 / \$197,683.26 Amounts

### National New Hire Overpayment Cases due to Crossmatch

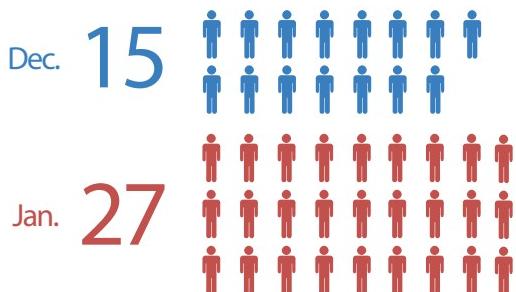
Dec. 1,561 / \$705,249.56 Amounts    Jan. 1,190 / \$559,361.19 Amounts

### UI Cases Referred for Prosecution

Dec. 41 / \$833,561 Recovered\*    Jan. 34 / \$944,987 Recovered\*

\*monthly totals are subject to change

## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## MISCLASSIFIED WORKERS IDENTIFIED

Dec. 1,876 / Jan. 540 / YTD: 540

## ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

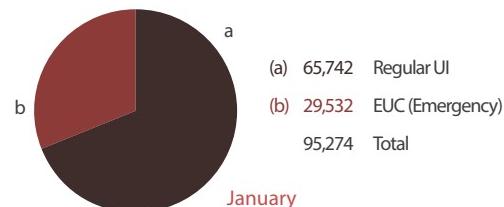
Dec. 130 / Jan. 95 / YTD: 95

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

Dec. \$374,692 / Jan. \$126,611 / YTD: \$126,611

\*monthly totals are subject to change

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



## COLLECTIONS FROM DELINQUENT EMPLOYERS

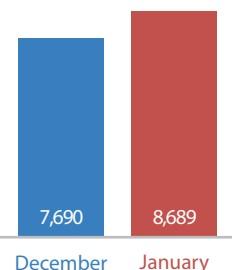
from 2012 Interest Assessment



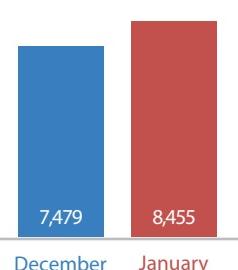
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

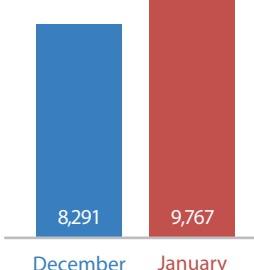
## WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



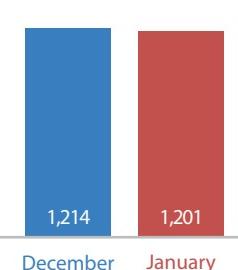
## FIRST REPORTS OF INJURIES (FROIs) FILED



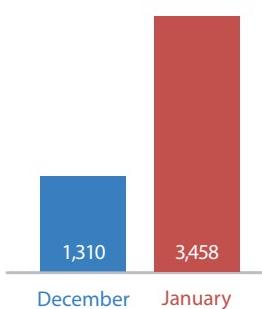
## WORKERS' COMPENSATION CASES PROCESSED



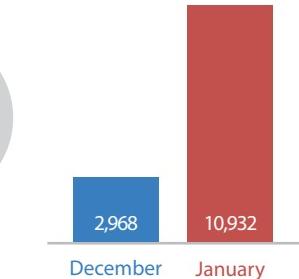
## CLAIMS FOR COMPENSATION RESOLVED



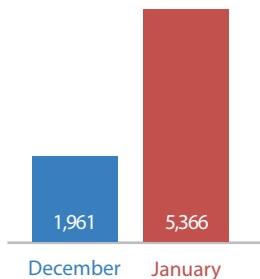
## CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



## SEARCHES PERFORMED IN THE CVS



## POLICY DETAIL INFORMATION REQUEST FROM CVS



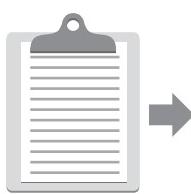
# STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

## NUMBER OF PETITIONS FILED

Dec. 0  
Jan. 3

## ELECTIONS HELD



Dec. 0  
Jan. 0

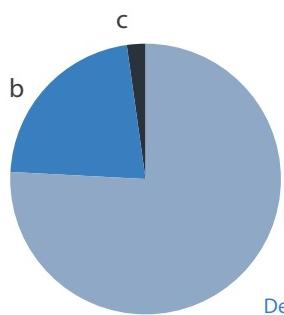
## ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)



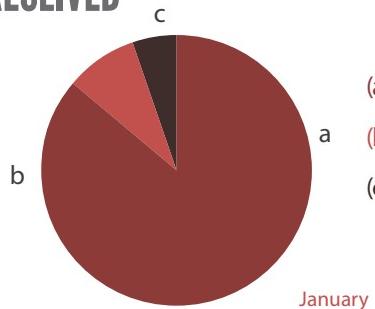
Dec. 0  
Jan. 0

# DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director



## COMPLAINTS RECEIVED



## CALLS ANSWERED

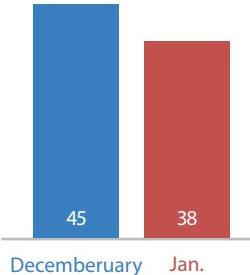
(Min. Wage, Prevailing Wage, Child Labor)



## INVESTIGATIONS CLOSED

25 December  
32 January

## AVERAGE INVESTIGATOR CASELOAD



## CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

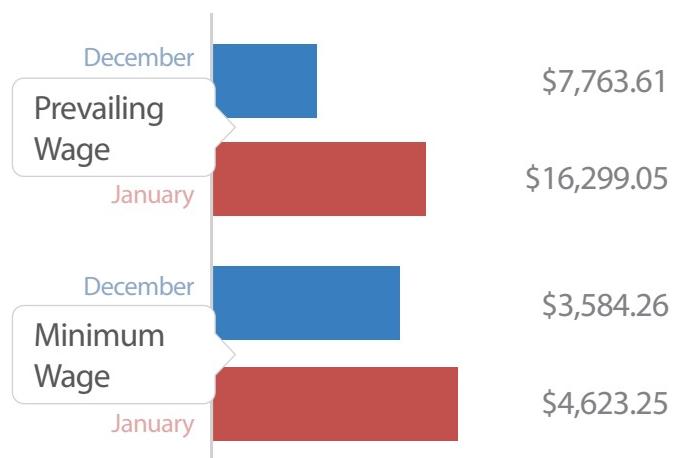
Attorney General	Dec.	1
	Jan.	1
Prosecutor	Dec.	0
	Jan.	0

## AMOUNT OF RESTITUTION ASSESSED & COLLECTED

### Restitution Assessed



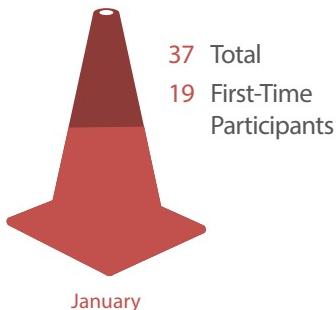
### Restitution Collected



# DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director

## REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



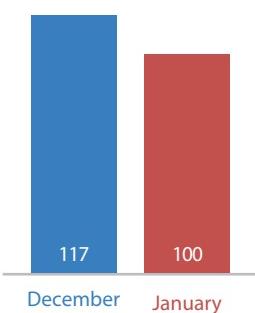
## HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



# MISSOURI COMMISSION ON HUMAN RIGHTS

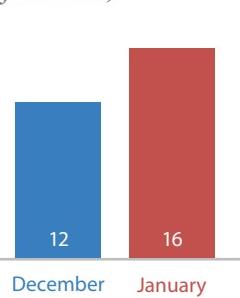
Alisa Warren, Executive Director

## CASES CLOSED



## CASES SETTLED

(includes conciliations, mediations,  
early resolutions)



## AVERAGE INVESTIGATOR CASELOAD



## RIGHT-TO-SUE LETTERS ISSUED

14 Within 180 Days  
1 After 550 Days  
35 Total



## CASES SET FOR HEARING

Dec. 0 / Jan. 2

## CASES APPEALED IN CIRCUIT COURT

Dec. 0 / Jan. 0

## PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	December	January
Participants	132	98
Sessions	2	3

# WEBSITE HITS FOR SPECIFIC PAGES

## DIVISION OF WORKERS' COMPENSATION WEB HITS

December	January	
7,473	11,170	Workers' Compensation <a href="http://www.labor.mo.gov/DWC/">http://www.labor.mo.gov/DWC/</a> <a href="http://www.labor.mo.gov/DWC/about.asp">http://www.labor.mo.gov/DWC/about.asp</a>
570	1,008	Second Injury Fund <a href="http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp">http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp</a>

## DIVISION OF LABOR STANDARDS WEB HITS

December	January	
7,975	10,189	Minimum Wage <a href="http://www.labor.mo.gov/DLS/MinimumWage/">http://www.labor.mo.gov/DLS/MinimumWage/</a>
3,164	4,238	Wage & Hour <a href="http://www.labor.mo.gov/DLS/General/">http://www.labor.mo.gov/DLS/General/</a>

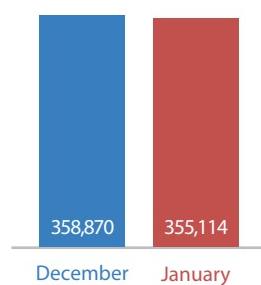
## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

[http://www.labor.mo.gov/DLS/WorkplaceSafety/free\\_onsite\\_sharp.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp)



## UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



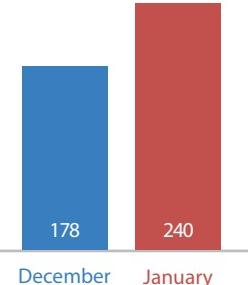
## USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)  
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



## WORKERS' SAFETY PROGRAM

[http://www.labor.mo.gov/DLS/WorkplaceSafety/workers\\_safety.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp)



## MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



## TOTAL LABOR.MO.GOV

## WEBSITE HITS

# JANUARY

# 1,039,586

Total Views for MoLaborDept Channel: 313,905

### Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri *6,792 views*
2. What's Next? *3,103 views*
3. What's Next? - Part 1 *959 views*
4. Calculating Your Weekly Benefits *945 views*
5. What's Next? - Part 2 *677 views*

### 5 Most Recent YouTube Videos

1. This Week In Labor: February 11, 2013 *83 views*
2. On-Site: Making Your Workplace Safer *77 views*
3. This Week In Labor: February 4, 2013 *154 views*
4. Worker Protection Center: Report Your Workplace Injury *47 views*
5. This Week In Labor: January 28, 2013 *152 views*

Featured Video on YouTube <http://youtu.be/0EQ5oamykMA>

